Which marketing action does it?

Data inspection, a little something about R, linear regression and problems with multicollinearities

Inholland University of Applied Sciences International Week 2014

> Stefan Etschberger Augsburg University of Applied Sciences

Stefan Etschberger



- Stefan Etschberger
- University degree in mathematics and physics



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- University degree in mathematics and physics
- Worked as an engineer in semiconductor industry



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- Back to university as a researcher: doctoral degree in economic science



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Research focus: marketing research using data analysis

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- Research focus: marketing research using data analysis
- Professor of Mathematics and Statistics since 2006
- at University of Applied Sciences Augsburg since 2012

City of Augsburg



- City of Augsburg
- Almost (OK, 2nd place) oldest city in Germany (15 b.C.)



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- Famous for its renaissance architecture





Where am I from?

- City of Augsburg
- Almost (OK, 2nd place) oldest city in Germany (15 b.C.)
- Famous for its renaissance architecture
- and the oldest social housing project in the world (1521)





- City of Augsburg
- Almost (OK, 2nd place) oldest city in Germany (15 b.C.)
- Famous for its renaissance architecture
- and the oldest social housing project in the world (1521)
- A lot of university students (25.000)



- City of Augsburg
- Almost (OK, 2nd place) oldest city in Germany (15 b.C.)
- Famous for its renaissance architecture
- and the oldest social housing project in the world (1521)
- A lot of university students (25.000)
- And a business school at the Augsburg University of Applied Science



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Supplementary slides

After his bachelor's degree in marketing Mr. Maier took over a respectable cheese dairy in Bavaria



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- After his bachelor's degree in marketing Mr. Maier took over a respectable cheese dairy in Bavaria
- Regularly he does marketing focused on distinct towns



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- After his bachelor's degree in marketing Mr. Maier took over a respectable cheese dairy in Bavaria
- Regularly he does marketing focused on distinct towns
- He uses the phone, e-mail, mail and small gifts for his key customers



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- After his bachelor's degree in marketing Mr. Maier took over a respectable cheese dairy in Bavaria
- Regularly he does marketing focused on distinct towns
- He uses the phone, e-mail, mail and small gifts for his key customers
- And he collected data about his spendings per marketing action and his revenues for 30 days after the action took place



Mr. Maier and his cheese Mr. Maier and his data

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Multicollinearity

action	revenue	telephone	e-mail	mail	gift
1	10193.70	186.20	158.60	26.90	11.10
2	4828.20	470.30	55.00	14.40	20.30
3	11139.30	41.80	154.70	20.90	12.40
4	5030.10	530.10	79.80	21.70	17.00
:					
•					



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:					

Goal: Getting to know interesting structure hidden inside data

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- Goal: Getting to know interesting structure hidden inside data
- Maybe: Forecast of his revenue as a model dependent of the spendings for his marketing actions



Simple linear regression

Multicollinearity



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- Goal: Getting to know interesting structure hidden inside data
- Maybe: Forecast of his revenue as a model dependent of the spendings for his marketing actions
- Data has been sent the data from his external advertising service provider inside an Excel-file.

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N	۱r.	Maier	and	his	cheese
N	۱r.	Maier	and	his	data

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Mr. Maier and his cheese Mr. Maier and his data R and RStudio Simple linear regression Multicollinearity Supplementary slides

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:					

- Goal: Getting to know interesting structure hidden inside data
- Maybe: Forecast of his revenue as a model dependent of the spendings for his marketing actions
- Data has been sent the data from his external advertising service provider inside an Excel-file.
- Mr. Maier runs his data analysis software....



Introduction R and RStudio Revision: Simple linear regression



Multicollinearity in Regression





R and RStudio What is R?

What is RStudio? First steps R is a free Data Analysis Software







Introduction

R and **RStudio**

What is R?

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- R is a free Data Analysis Software
- R is very powerful and widely used in science and industry (in fact far more widely than SPSS)



- · The average data miner reports using 4 software tools
- R is used by the most data miners (47%).

STATISTICA is the primary data mining tool chosen most often (17%).







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- R is a free Data Analysis Software
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- Since then: A lot of people improved the software and wrote thousands of packages for lots of applications







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- Since then: A lot of people improved the software and wrote thousands of packages for lots of applications
- Drawback (at first glance): No point and click tool

```
summarv(diamonds$price)
   Min. 1st Ou. Median
                             Mean 3rd Ou.
                                              Max.
    326
             950
                    2401
                             3933
                                     5324
                                             18820
> aveSize <- round(mean(diamonds$carat), 4)</pre>
> clarity <- levels(diamonds$clarity)</pre>
    <- qplot(carat, price,
              data=diamonds, color=clarity,
             xlab="carat", ylab="Price",
              main-"Diamond Pricing")
> format.plot(p, size=24)
>1
```





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- R is very powerful and widely used in science and industry (in fact far more widely than SPSS)
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- Since then: A lot of people improved the software and wrote thousands of packages for lots of applications
- Drawback (at first glance): No point and click tool
- Major advantage (at second thought): No point and click tool

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 RStudio is a Integrated Development
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 for using R.



Free & Open-Source IDE for R

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- It's free as well
- Still: You have to write commands



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What is RStudio?

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- Works on OSX, Linux and Windows
- It's free as well
- Still: You have to write commands
- But: RStudio supports you a lot



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Getting to know RStudio

Code



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Getting to know RStudio

- Code
- Console



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- Code
- Console
- Workspace



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Getting to know RStudio

- Code
- Console
- Workspace
- History



First steps Simple linear regression

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Getting to know RStudio

- Code
- Console
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- History
- Files



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 Auto-Completion



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Getting to know **RStudio**

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- ► Workspace
- ► History
- Files
- ► Plots
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- Help
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- Data Import





What is R? What is RStudio? First steps rearession

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```
# read in data from comma-seperated list
MyCheeseData = read.csv(file="Cheese.csv", header=TRUE)
# show first few lines of data matrix
head(MyCheeseData)
```

 ##
 phone
 gift
 email
 mail
 revenue

 ##
 1
 29.36
 146.1
 10.32
 13.36
 3138

 ##
 2
 8.75
 125.8
 11.27
 14.72
 3728

 ##
 3
 36.15
 124.5
 8.45
 17.72
 3085

 ##
 4
 51.20
 129.4
 10.27
 39.59
 4668

 ##
 5
 13.6
 163.4
 8.19
 7.57
 2286

 ##
 6
 34.65
 110.0
 7.89
 21.68
 4148

```
# make MyCheeseData the default dataset
attach(MyCheeseData)
# how many customer data objects do we have?
length(revenue)
```

[1] 80

```
## mean median sd
## 1 3075 3086 903.4
```

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Overview over all variables

summary(MyCheeseData)

##	phone	gift	email
##	Min. : 0.09	Min. : 32.9	Min. : 0.11
##	1st Qu.:19.41	1st Qu.: 92.1	1st Qu.: 6.62
##	Median :32.16	Median :112.4	Median : 8.48
##	Mean :32.72	Mean :114.7	Mean : 8.40
##	3rd Qu.:48.23	3rd Qu.:134.2	3rd Qu.:10.43
##	Max. :73.59	Max. :183.4	Max. :16.93
##	mail	revenue	
##	Min. : 1.82	Min. : 831	
##	1st Qu.:12.68	1st Qu.:2326	
##	Median :19.89	Median :3086	
##	Mean :19.60	Mean :3075	
##	3rd Qu.:25.55	3rd Qu.:3671	
##	Max. :47.47	Max. :4740	

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Boxplots

```
names=names(MyCheeseData)
for(i in 1:5) {
    boxplot(MyCheeseData[,i], col="lightblue", lwd=3, main=names[i], cex=1 )
}
```



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Data inspection

Visualize pairs

plot(MyCheeseData, pch=19, col="#8090ADa0")



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Supplementary slides

List all Correlations

cor.MyCheeseData = cor(MyCheeseData)
cor.MyCheeseData

##		phone	gift	email	mail	revenue
##	phone	1.00000	0.1863	-0.5230	0.09869	-0.2273
##	gift	0.18630	1.0000	0.5682	-0.11034	0.3220
##	email	-0.52299	0.5682	1.0000	0.36645	0.7408
##	mail	0.09869	-0.1103	0.3665	1.00000	0.6508
##	revenue	-0.22732	0.3220	0.7408	0.65076	1.0000

data inspection

Visualize correlation

require(corrplot)
corrplot(cor.MyCheeseData)
corrplot(cor.MyCheeseData, method)

corrplot(cor.MyCheeseData, method="number", order ="AOE", tl.pos="d", type="upper")





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 - Given: data for all 18 clubs in the German
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 - Given: data for all 18 clubs in the German Premier Soccer League in the season 2008/09
 - variables: Budget for season (only direct salaries for players)

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Premier German Soccer League 2008/2009

- Given: data for all 18 clubs in the German Premier Soccer League in the season 2008/09
- variables: Budget for season (only direct salaries for players)
- and: resulting table points at the end of the season

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Premier German Soccer League 2008/2009

- Given: data for all 18 clubs in the German Premier Soccer League in the season 2008/09
- variables: Budget for season (only direct salaries for players)
- and: resulting table points at the end of the season

	Etat	Punkte
FC Bayern	80	67
VfL Wolfsburg	60	69
SV Werder Bremen	48	45
FC Schalke 04	48	50
VfB Stuttgart	38	64
Hamburger SV	35	61
Bayer 04 Leverkusen	35	49
Bor. Dortmund	32	59
Hertha BSC Berlin	31	63
1. FC Köln	28	39
Bor. Mönchengladbach	27	31
TSG Hoffenheim	26	55
Eintracht Frankfurt	25	33
Hannover 96	24	40
Energie Cottbus	23	30
VfL Bochum	17	32
Karlsruher SC	17	29
Arminia Bielefeld	15	28

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(Source: Welt)

2

80

6

8

Punkte 50

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Bundesliga 2008/09

EC Schalke 04

VfB Stuttgart
 Hertha BSC Berlin

Bor. Dortmund

TSG Hoffenheim

 Hannover 96 1. FC Köln

VfL Bochum

 Karlsruher SC Arminia Bielefeld 20

Eintracht Frankfurt

Bor. Mönchengladbach Energie Cottbus

40

Hamburger SV

Baver 04 Leverkusen



60

80



Etat [Mio. Euro]

Is it possible to find a simple function which can describe the dependency of the end-of-season-points versus the club budget? Data analysis, Regression and Beyond Stefan Etschberger



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- Is it possible to find a simple function which can describe the dependency of the end-of-season-points versus the club budget?
- In general: Description of a variable Y as a function of another variable X:

$$\mathbf{y} = \mathbf{f}(\mathbf{x})$$

- Notation:
 - X: independent variable
 - Y dependent variable



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- Is it possible to find a simple function which can describe the dependency of the end-of-season-points versus the club budget?
- In general: Description of a variable Y as a function of another variable X:

$$\mathbf{y} = \mathbf{f}(\mathbf{x})$$

- Notation:
 - X: independent variable
 - Y dependent variable
- Important and easiest special case: f represents a linear trend:

y = a + b x

- ▶ To estimate using the data: a (intercept) and b (slope)
- Estimation of a and b is called: Simple linear regression

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using the regression model; per data object:

 $y_i = a + bx_i + \epsilon_i$

- ϵ_i is error (regarding the population),
- ▶ with e_i = y_i (â + b̂x_i): deviation (residual) of given data of the sample und estimated values



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- model works well if all residuals e_i are together as small as possible



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using the regression model; per data object:

 $y_i = a + bx_i + \epsilon_i$

- ϵ_i is error (regarding the population),
- ▶ with e_i = y_i (â + b̂x_i): deviation (residual) of given data of the sample und estimated values
- model works well if all residuals e_i are together as small as possible
- But just summing them up does not work, because e_i are positive and negative
- Hence: Sum of squares of e_i
- Ordinary Least squares (OLS): Choose α and b in such a way, that

$$Q(a,b) = \sum_{i=1}^n [y_i - (a+bx_i)]^2 \to \text{min}$$

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Best solution

Best and unique solution:

$$\hat{b} = \frac{\sum_{i=1}^{n} (x_i - \bar{x})(y_i - \bar{y})}{\sum_{i=1}^{n} (x_i - \bar{x})^2}$$
$$= \frac{\sum_{i=1}^{n} x_i y_i - n\bar{x}\bar{y}}{\sum_{i=1}^{n} x_i^2 - n\bar{x}^2}$$
$$\hat{a} = \bar{y} - \hat{b}\bar{x}$$

regression line:

$$\hat{y} = \hat{a} + \hat{b} \, x$$



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- Calculation of the soccer model
- ► With: table points = y and budget = x:

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- Calculation of the soccer model
- With: table points ≙ y and budget ≙ x:

$\overline{\mathbf{x}}$	33,83
y	46,89
$\sum x_i^2$	25209
$\sum x_i y_i$	31474
n	18

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- Calculation of the soccer model
- ► With: table points = y and budget = x:

$\overline{\mathbf{x}}$	33,83
y	46,89
$\sum x_i^2$	25209
$\sum x_i y_i$	31474
n	18

$$\Rightarrow \hat{b} = \frac{31474 - 18 \cdot 33,83 \cdot 46,89}{25209 - 18 \cdot 33,83^2} \\\approx 0,634 \\\Rightarrow \hat{a} = 46,89 - \hat{b} \cdot 33,83 \\\approx 25,443$$

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Calculation of the soccer model

With: table ► points $\hat{=}$ y and budget $\hat{=} x$:

$\Rightarrow \hat{\mathbf{b}} = \frac{31474 - 18 \cdot 33,83 \cdot 4}{25209 - 18 \cdot 33,83} \\\approx 0,634$		$\overline{x} \\ \overline{y} \\ \sum x_i^2 \\ \sum x_i y_i \\ n$	33,83 46,89 25209 31474 18
	⇒	$\hat{b} = \frac{31474}{25}$ $\approx 0,634$	4 — 18 · 33,83 · 4 209 — 18 · 33,83



• model:
$$\hat{y} = 25,443 + 0,634 \cdot x$$



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Coefficient of determination R² is not perfect!

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 Calculation of the soccer model

With: table points ≙ y and budget ≙ x:

	$\overline{\mathbf{x}}$	33,83
	y	46,89
	$\sum x_i^2$	25209
	$\sum x_i y_i$	31474
	n	18
\Rightarrow	$\hat{\mathbf{b}} = \frac{3147}{2}$	<u></u>
	$\approx 0,634$	t A
\Rightarrow	$\hat{a} = 46,89$	$v - b \cdot 33,83$

 $\approx 25,443$

• model:
$$\hat{y} = 25,443 + 0,634 \cdot x$$



▶ prognosis for budget = 30:
 ŷ(30) = 25,443+0,634⋅30 ≈ 44,463

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Variance of data in y_i as indicator for model's information content





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Variance and information

Variance of data in y_i as indicator for model's information content





Empirical variance for "red" and "green":

$$\frac{1}{18} \sum_{i=1}^{18} (y_i - \overline{y})^2 \approx 200{,}77 \qquad \text{resp.} \qquad \frac{1}{18} \sum_{i=1}^{18} (\hat{y}_i - \overline{y})^2 \approx 102{,}78$$



Quality criterion for regression model: Coefficient of determination:

$$R^{2} = \frac{\sum_{i=1}^{n} (\hat{y}_{i} - \bar{y})^{2}}{\sum_{i=1}^{n} (y_{i} - \bar{y})^{2}} = \frac{\sum_{i=1}^{n} \hat{y}_{i}^{2} - n\bar{y}^{2}}{\sum_{i=1}^{n} y_{i}^{2} - n\bar{y}^{2}} = r^{2} \in [0; 1]$$

▶
$$R^2 = 0$$
, if X, Y uncorrelated
 $R^2 = 1$, if $\hat{y}_i = y_i \forall i$ (every data point on regression line)

With soccer example:

$$R^{2} = \frac{\sum\limits_{i=1}^{18} (\hat{y}_{i} - \overline{y})^{2}}{\sum\limits_{i=1}^{18} (y_{i} - \overline{y})^{2}} \approx \frac{102,78}{200,77} \approx 51,19\,\%$$

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Famous data from the 1970ies:

i	x_{1i}	x_{2i}	x_{3i}	x_{4i}	y_{1i}	y _{2i}	y _{3i}	y _{4i}
1	10	10	10	8	8,04	9,14	7,46	6,58
2	8	8	8	8	6,95	8,14	6,77	5,76
3	13	13	13	8	7,58	8,74	12,74	7,71
4	9	9	9	8	8,81	8,77	7,11	8,84
5	11	11	11	8	8,33	9,26	7,81	8,47
6	14	14	14	8	9,96	8,10	8,84	7,04
7	6	6	6	8	7,24	6,13	6,08	5,25
8	4	4	4	19	4,26	3,10	5,39	12,50
9	12	12	12	8	10,84	9,13	8,15	5,56
10	7	7	7	8	4,82	7,26	6,42	7,91
11	5	5	5	8	5,68	4,74	5,73	6,89

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Supplementary slides

(Quelle: anscombe)

- in following table: results of each regression analysis
- with: x_k independent, y_k dependent variable
- Models: $y_k = a_k + b_k x_k$

k	â _k	\hat{b}_k	R_k^2
1	3,0001	0,5001	0,6665
2	3,0010	0,5000	0,6662
3	3,0025	0,4997	0,6663
4	3,0017	0,4999	0,6667

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Residual analysis

- often illuminating: distribution of residuals e_i
- Common: graphical display of residuals
- e.g.: e_i over ŷ_i

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Residual analysis

- often illuminating: distribution of residuals e_i
- Common: graphical display of residuals
- e.g.: e_i over ŷ_i



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Residual analysis

- often illuminating: distribution of residuals e_i
- Common: graphical display of residuals
- e.g.: e_i over ŷ_i



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Important

Properties of residual distribution

- Preferably no systematic pattern
- No change of variance dependent of ŷi (Homoscedasticity)
- Necessary for inferential analysis: Approximately normal distributed residuals (q-q-plots)

Causality vs. correlation

- Mostly important for useful regression analysis:
- Causal connection between independent and dependent variable
- Otherwise: No valuable prognosis possible
- Often: Latent variables in the background

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	phone	gift	email	mail	revenue
1	29.36	146.14	10.32	13.36	3137.85
2	8.75	125.82	11.27	14.72	3728.11
3	36.15	124.51	8.45	17.72	3084.75
4	51.20	129.36	10.27	39.59	4667.90
5	51.36	163.42	8.19	7.57	2286.41
6	34.65	110.04	7.89	21.68	4147.61
7	19.65	113.88	10.23	22.17	3648.22
8	17.51	84.04	6.79	13.82	2558.09
9	10.93	123.18	12.24	20.81	3003.83
10	1.35	152.89	15.52	22.63	4740.21
11	46.36	120.54	10.81	41.75	4014.46
12	31.61	131.27	7.69	6.72	3241.13
13	23.48	96.71	7.93	17.80	2174.79
14	70.09	152.44	8.55	29.77	3318.12
15	32.70	94.12	7.66	24.92	3504.20

:

Idea: Maybe there is a (linear) causal dependency between revenue and the distinct advertising actions Data analysis, Regression and Beyond Stefan Etschberger



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- Idea: Maybe there is a (linear) causal dependency between revenue and the distinct advertising actions
- In other words: How much (more) revenue in Euro do we get from investing one (more) Euro in customer gifts (mails, emails, phone calls)?





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- Idea: Maybe there is a (linear) causal dependency between revenue and the distinct advertising actions
- In other words: How much (more) revenue in Euro do we get from investing one (more) Euro in customer gifts (mails, emails, phone calls)?
- That means: We have to do a Multivariate Regression model like this:

$$\begin{split} Y_{\text{revenue}} &= \beta_0 + \beta_{\text{phone}} \cdot X_{\text{phone}} \\ &+ \beta_{\text{gift}} \cdot X_{\text{gift}} \\ &+ \beta_{\text{mail}} \cdot X_{\text{mail}} \\ &+ \beta_{\text{email}} \cdot X_{\text{email}} \end{split}$$

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```
##
## Call.
## lm(formula = revenue ~ phone + gift + mail + email, data = MyCheeseData)
##
## Residuals:
##
      Min
               10 Median
                               30
                                     Max
## -1084.8 -348.9 -46.5
                            333 1 1010 1
##
## Coefficients:
##
              Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                 741 5
                            250 3
                                     2 96
                                           0 0041 **
## phone
                 -68.2
                             34.1
                                   -2.00 0.0494 *
## gift
                 47 5
                             22.8
                                    2.08 0.0408 *
## mail
                 132.6
                             46.3
                                   2.86 0.0054 **
## email
                            282.9
                -413.9
                                   -1.46 0.1477
## ---
## Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1 1
##
## Residual standard error: 480 on 75 degrees of freedom
## Multiple R-squared: 0.732, Adjusted R-squared: 0.718
## F-statistic: 51.3 on 4 and 75 DF, p-value: <2e-16
```

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## Call.
## lm(formula = revenue ~ phone + gift + mail + email, data = MyCheeseData)
##
## Residuals:
##
      Min
               10 Median
                               30
                                      Max
## -1084 8 -348 9 -46 5
                            333 1 1010 1
##
## Coefficients:
##
              Estimate Std. Error t value Pr(>|t|)
                 741 5
                            250 3
                                     2 96
                                            0 0041 **
## (Intercept)
## phone
                 -68.2
                             34.1
                                    -2.00 0.0494 *
## gift
                  47 5
                             22 8
                                     2 08 0 0408 *
## mail
                 132.6
                             46.3
                                    2.86 0.0054 **
## email
                -413.9
                            282.9
                                    -1.46 0.1477
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```

Adjusted coefficient of determination (R²) 0.7179

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```
##
## Call.
## lm(formula = revenue ~ phone + gift + mail + email, data = MyCheeseData)
##
## Residuals:
##
      Min
               10 Median
                               30
                                      Max
## -1084 8 -348 9 -46 5
                            333 1 1010 1
##
## Coefficients:
              Estimate Std. Error t value Pr(>|t|)
##
                 741 5
                            250 3
                                     2 96
                                            0 0041 **
## (Intercept)
## phone
                 -68.2
                             34.1
                                    -2.00 0.0494 *
## gift
                  47 5
                             22 8
                                     2 08 0 0408 *
## mail
                 132.6
                             46.3
                                     2.86 0.0054 **
## email
                -413.9
                            282.9
                                    -1.46 0.1477
## ---
## Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1
                                                    1
##
## Residual standard error: 480 on 75 degrees of freedom
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```

Adjusted coefficient of determination (R²) 0.7179

▶ F-statistic: 51.2593, p-value: 9 9628 × 10⁻²¹

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```
##
## Call.
## lm(formula = revenue ~ phone + gift + mail + email, data = MyCheeseData)
##
## Residuals:
##
      Min
                10 Median
                               30
                                      Max
## -1084 8 -348 9 -46 5
                            333 1
                                   1010 1
##
## Coefficients:
              Estimate Std. Error t value Pr(>|t|)
##
                 741 5
                            250 3
                                     2 96
                                            0 0041 **
## (Intercept)
                                    -2.00 0.0494 *
## phone
                 -68.2
                             34.1
## gift
                  47 5
                             22 8
                                     2 08 0 0408 *
## mail
                 132.6
                             46.3
                                     2.86 0.0054 **
## email
                -413.9
                            282.9
                                    -1.46 0.1477
## ---
## Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1
##
## Residual standard error: 480 on 75 degrees of freedom
## Multiple R-squared: 0.732, Adjusted R-squared: 0.718
## F-statistic: 51.3 on 4 and 75 DF. p-value: <2e-16
```

- Adjusted coefficient of determination (R²) 0.7179
- ▶ F-statistic: 51.2593, p-value: 9 9628 × 10⁻²¹
- Herr Maier is a little surprised, e.g. why email advertising seems to be this harmful.

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```
##
## Call.
## lm(formula = revenue ~ phone + gift + mail + email, data = MyCheeseData)
##
## Residuals:
##
      Min
               10 Median
                               30
                                      Max
## -1084 8 -348 9 -46 5
                            333 1 1010 1
##
## Coefficients:
              Estimate Std. Error t value Pr(>|t|)
##
                 741 5
                            250 3
                                     2 96
                                            0 0041 **
## (Intercept)
                                    -2.00 0.0494 *
## phone
                 -68.2
                             34.1
## gift
                  47 5
                             22 8
                                     2 08 0 0408 *
## mail
                 132.6
                             46.3
                                    2.86 0.0054 **
## email
                -413.9
                            282.9
                                    -1.46 0.1477
## ---
## Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1
                                                    1
##
## Residual standard error: 480 on 75 degrees of freedom
## Multiple R-squared: 0.732, Adjusted R-squared: 0.718
## F-statistic: 51.3 on 4 and 75 DF. p-value: <2e-16
```

- Adjusted coefficient of determination (R²) 0.7179
- ▶ F-statistic: 51.2593, p-value: 9 9628 × 10⁻²¹
- Herr Maier is a little surprised, e.g. why email advertising seems to be this harmful.
- But we know that numbers don't lie...

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- Calculation of phone spendings was slightly incorrect...
- ...and has been corrected

	phone.old	phone.new
1	29.36	29.36
2	8.75	13.75
3	36.15	36.15
4	51.20	56.20
5	51.36	56.36
6	34.65	39.65
7	19.65	24.65
8	17.51	22.51
9	10.93	15.93
10	1.35	6.35
11	46.36	51.36
12	31.61	31.61
13	23.48	23.48
14	70.09	75.09
15	32.70	32.70

•

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Model from corrected data

```
Model of the original data
```

Call: ## lm(formula = revenue ~ phone + gift + mail + email, dat ## Residuals: Min 10 Median 30 ## -1187.4 -301.7 -75.9 384.1 1083.8 ## ## Coefficients: ## Estimate Std. Error t value Pr(>|t|) 784.2 253.4 ## (Intercept) 3.09 0.0028 ** -24.3 ## phone 17.8 -1.37 0.1757 18.5 12.2 1.52 0.1334 ## gift ## mail 73.9 25.0 2.96 0.0041 ** ## email -49.8 147.6 -0.34 0.7369 ## ---## Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1 1 ## ## Residual standard error: 486 on 75 degrees of freedom ## Multiple R-squared: 0.725. Adjusted R-squared: 0.71 ## F-statistic: 49.4 on 4 and 75 DF, p-value: <2e-16

##	
## Call:	
 <pre>## lm(formula = revenue ~ phone + gift + mail + email, da</pre>	ta = MyCheeseData)
##	Introduction
## Residuals:	
## Min 1Q Median 3Q Max	R and RStudio
## -1084.8 -348.9 -46.5 333.1 1010.1	Charles Barras
##	Simple linear
## Coefficients:	regression
<pre>## Estimate Std. Error t value Pr(> t)</pre>	Multicollinearity
## (Intercept) 741.5 250.3 2.96 0.0041 **	
## phone -68.2 34.1 -2.00 0.0494 *	Back to Mr. Meier
## gift 47.5 22.8 2.08 0.0408 *	Mr. Maier und his prob
## mail 132.6 46.3 2.86 0.0054 **	Vocabulary
## email -413.9 282.9 -1.46 0.1477	Geometry and
##	Multicollinearity
## Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1 1	Common believe
##	Solution approach
## Residual standard error: 480 on 75 degrees of freedom	Diagnosis and therem
## Multiple R-squared: 0.732, Adjusted R-squared: 0.718	Diagnosis and therapy
## F-statistic: 51.3 on 4 and 75 DF, p-value: <2e-16	Roundup

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Model from corrected data

```
Model of the original data
```

Call: ## lm(formula = revenue ~ phone + gift + mail + email, data ## Residuals: Min 10 Median 30 Max ## -1187.4 -301.7 -75.9 384.1 1083.8 ## ## Coefficients: Estimate Std. Error t value Pr(>|t|) ## (Intercept) 784.2 253.4 0.0028 ** ## phone -24.3 17.8 0.1757 12.2 ## gift 18.5 1.52 0.1334 ## mail 73 9 25 0 2 96 0 0041 ** ## email -49.8 147.6 -0.340 7369 ## ---## Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1 ## ## Residual standard error: 486 on 75 degrees of freedom ## Multiple R-squared: 0.725. Adjusted R-squared: 0.71 ## F-statistic: 49.4 on 4 and 75 DF. p-value: <2e-16

```
## Call.
## lm(formula = revenue ~ phone + gift + mail + email, data = MvCheeseData)
##
## Residuals.
##
       Min
                 10 Median
                                  30
                                         Max
## -1084.8 -348.9
                    -46 5
                               333.1 1010.1
##
                                                                 rearession
## Coefficients:
##
                Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                   741.5
                               250.3
                                        2.96
                                                0.0041 **
                                                                  Back to Mr. Meier
## phone
                   -68 2
                                34 1
                                       -2 00
                                                0 0494 *
                    47.5
                                22.8
                                        2.08
                                                                  Mr. Maier und his problem
## gift
                                                0.0408 *
                                        2.86
## mail
                   132.6
                                46.3
                                                0.0054 **
                                                                  Vocabulary
## email
                  -413.9
                               282.9
                                       -1.46
                                               0.1477
                                                                  Geometry and
## ---
                                                                  Multicollinearity
## Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1 1
                                                                  Common believe
##
                                                                  Solution approach
## Residual standard error: 480 on 75 degrees of freedom
                                                                  Diagnosis and therapy
## Multiple R-squared: 0.732, Adjusted R-squared: 0.718
                                                                  Roundup
## F-statistic: 51.3 on 4 and 75 DF, p-value: <2e-16
```

- Model seems to be very unstable
- Small changes in data have a dramatic effect to the model's parameters
- Causal analysis is necessary!

Linear regression: models the relationship between a dependent variable y, independent variables x₁,..., x_m with the help of parameters β₀,..., β_m





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Linear regression: models the relationship between a dependent variable y, independent variables x₁,..., x_m with the help of parameters β₀,..., β_m

• in general:
$$y = \beta_0 + \beta_1 \cdot x_1 + \ldots + \beta_m \cdot x_m + u$$

$$y = \begin{pmatrix} y_1 \\ \vdots \\ y_n \end{pmatrix} = \begin{pmatrix} 1 & x_{11} & \cdots & x_{1m} \\ \vdots & \vdots & \ddots & \vdots \\ 1 & x_{n1} & \cdots & x_{nm} \end{pmatrix} \cdot \begin{pmatrix} \beta_0 \\ \vdots \\ \beta_m \end{pmatrix} + \begin{pmatrix} u_1 \\ \vdots \\ u_n \end{pmatrix} = X \cdot \beta + u$$

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Linear regression: models the relationship between a dependent variable y, independent variables x₁,..., x_m with the help of parameters β₀,..., β_m

• in general:
$$y = \beta_0 + \beta_1 \cdot x_1 + \ldots + \beta_m \cdot x_m + u$$

$$y = \begin{pmatrix} y_1 \\ \vdots \\ y_n \end{pmatrix} = \begin{pmatrix} 1 & x_{11} & \cdots & x_{1m} \\ \vdots & \vdots & \ddots & \vdots \\ 1 & x_{n1} & \cdots & x_{nm} \end{pmatrix} \cdot \begin{pmatrix} \beta_0 \\ \vdots \\ \beta_m \end{pmatrix} + \begin{pmatrix} u_1 \\ \vdots \\ u_n \end{pmatrix} = X \cdot \beta + u$$

The error term u is the portion of the data which can not be described by the model

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Linear regression: models the relationship between a dependent variable y, independent variables x₁,..., x_m with the help of parameters β₀,..., β_m

• in general:
$$y = \beta_0 + \beta_1 \cdot x_1 + \ldots + \beta_m \cdot x_m + u$$

$$y = \begin{pmatrix} y_1 \\ \vdots \\ y_n \end{pmatrix} = \begin{pmatrix} 1 & x_{11} & \cdots & x_{1m} \\ \vdots & \vdots & \ddots & \vdots \\ 1 & x_{n1} & \cdots & x_{nm} \end{pmatrix} \cdot \begin{pmatrix} \beta_0 \\ \vdots \\ \beta_m \end{pmatrix} + \begin{pmatrix} u_1 \\ \vdots \\ u_n \end{pmatrix} = X \cdot \beta + u$$

- The error term u is the portion of the data which can not be described by the model
- > Typical: Estimation of the "best" model parameters $\hat{\beta}_0, \ldots, \hat{\beta}_m$ using a least-square analysis:

$$\hat{\boldsymbol{\beta}} = \begin{pmatrix} \hat{\boldsymbol{\beta}}_0 \\ \vdots \\ \hat{\boldsymbol{\beta}}_m \end{pmatrix} = (\boldsymbol{X}^T\boldsymbol{X})^{-1}\boldsymbol{X}^T\boldsymbol{y}$$

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- All parameters of the regression model are unstable



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Maybe the correlation of the independent variables is a good measure?



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- Maybe the correlation of the independent variables is a good measure?
- But: Perfect multicollinearity between three or more vectors (which are not pairwise correlated)
- Simple Example:

$$\begin{pmatrix} 1\\1\\1 \end{pmatrix} \quad \text{and} \quad \begin{pmatrix} 1\\0\\0 \end{pmatrix}, \begin{pmatrix} 0\\1\\0 \end{pmatrix}, \begin{pmatrix} 0\\0\\1 \end{pmatrix}$$





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Mr. Maier's data: Correlation matrix from independent variables:

	phone	gift	email	mail
phone	1.00	0.19	-0.52	0.10
gift	0.19	1.00	0.57	-0.11
email	-0.52	0.57	1.00	0.37
mail	0.10	-0.11	0.37	1.00

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phone	1.00	0.19	-0.52	0.10
gift	0.19	1.00	0.57	-0.11
email	-0.52	0.57	1.00	0.37
mail	0.10	-0.11	0.37	1.00

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Supplementary slides

Correlation is sufficient, but not necessary for multicollinearity

Nearly multicollinearity: Nearly linear dependency of the columns of X

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- Nearly multicollinearity: Nearly linear dependency of the columns of X
- ▶ ⇒ there is a vector $v \neq 0$, such that

$$v_0 x_0 + \ldots + v_m x_m = X v = a \approx 0$$

```
(If not all scalars v_0, \ldots, v_m are 0)
```

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Therefore wanted: vector v with normed length (e.g. 1), such that |a| becomes small Data analysis, Regression and Beyond Stefan Etschberger

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- Therefore wanted: vector v with normed length (e.g. 1), such that |a| becomes small
- Solution: Smallest eigenvalue λ₀ (with its corresponding eigenvector ν₀) from X^TX shows strongest nearly linear dependency

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- Nearly multicollinearity: Nearly linear dependency of the columns of X
- ▶ \Rightarrow there is a vector $v \neq 0$, such that

$$v_0 x_0 + \ldots + v_m x_m = X v = a \approx 0$$

(If not all scalars v_0, \ldots, v_m are 0)

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- Solution: Smallest eigenvalue λ₀ (with its corresponding eigenvector ν₀) from X^TX shows strongest nearly linear dependency
- Proportion of largest and smallest Eigenvalue as per

$$\kappa(X) = \sqrt{\frac{\lambda_{max}}{\lambda_{min}}}$$

is called condition number

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To create a benchmark out of condition numbers: Standardise variables with their standard deviation; then:

Condition number	amount of multicollinearity
< 10	weak
> 30	middle to strong

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Condition number and condition index

To create a benchmark out of condition numbers: Standardise variables with their standard deviation; then:

Condition number	amount of multicollinearity
< 10	weak
> 30	middle to strong

• condition index η_k for all eigenvalues λ_k :

$$\eta_k = \sqrt{\frac{\lambda_{max}}{\lambda_k}}$$

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Condition number and condition index

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Condition number	amount of multicollinearity
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• condition index η_k for all eigenvalues λ_k :

$$\eta_k = \sqrt{\frac{\lambda_{max}}{\lambda_k}}$$

One High condition index: One (nearly) multicollinear relationship

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Which variables (including the constant) are involved with detected multicollinear relationship? Data analysis, Regression and Beyond Stefan Etschberger



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- Which variables (including the constant) are involved with detected multicollinear relationship?
- Necessary: decompose the sensitivity (variance) of the model's parameters to changes



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- Which variables (including the constant) are involved with detected multicollinear relationship?
- Necessary: decompose the sensitivity (variance) of the model's parameters to changes

Result:

$$\pi_{jk} = \frac{\lambda_j^{-1} v_{kj}^2}{\displaystyle\sum_{i=0}^m \lambda_i^{-1} v_{ki}^2}$$

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With:



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With:

k: index of regression parameter β_k

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- Which variables (including the constant) are involved with detected multicollinear relationship?
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Result:

$$\pi_{jk} = \frac{\lambda_j^{-1} \nu_{kj}^2}{\displaystyle\sum_{i=0}^m \lambda_i^{-1} \nu_{ki}^2}$$

With:

- k: index of regression parameter β_k
- j: index of (large) condition index η_j

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- Comparison of
 - the condition indices (1st column)
 - and the variance proportions of β_k



- Comparison of
 - the condition indices (1st column)
 - and the variance proportions of β_k

	cond.index	intercept	phone	gift	email	mail
1	1.00	0.00	0.00	0.00	0.00	0.00
2	4.05	0.00	0.01	0.00	0.00	0.00
3	5.11	0.01	0.00	0.00	0.00	0.04
4	11.35	0.99	0.01	0.00	0.00	0.00
5	83.93	0.00	0.98	0.99	0.99	0.96

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- Comparison of
 - the condition indices (1st column)
 - and the variance proportions of β_k

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5	1	
	()	

CAS

Result	:
Result	

	cond.index	intercept	phone	gift	email	mail
1	1.00	0.00	0.00	0.00	0.00	0.00
2	4.05	0.00	0.01	0.00	0.00	0.00
3	5.11	0.01	0.00	0.00	0.00	0.04
4	11.35	0.99	0.01	0.00	0.00	0.00
5	83.93	0.00	0.98	0.99	0.99	0.96

- Diagnosis: Look at the lines with high condition indices (> 30); if there are two variance proportions > 0,5...
- ...there is probably a dangerous multicollinearity caused by the involved variables



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Comparison of

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- the condition indices (1st column)
- and the variance proportions of β_k

nest	iit.					
	cond.index	intercept	phone	gift	email	mail
1	1.00	0.00	0.00	0.00	0.00	0.00
2	4.05	0.00	0.01	0.00	0.00	0.00
3	5.11	0.01	0.00	0.00	0.00	0.04
4	11.35	0.99	0.01	0.00	0.00	0.00
5	83.93	0.00	0.98	0.99	0.99	0.96

- Diagnosis: Look at the lines with high condition indices (> 30); if there are two variance proportions > 0,5...
- …there is probably a dangerous multicollinearity caused by the involved variables
- Here: all 4 variables build a dangerous multicolliearity situation which results in a condition index of 83,93
- Therapy: Elimination of one of these variable reduces the condition number to values < 15</p>



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Moral

Results

- Multicollinearity is a dangerous effect if undetected
- But can be handled using
 - condition indices and
 - variance decomposition proportions
- Major data analysis software packages all support this technique (R, SPSS, SAS)





Moral

Results

- Multicollinearity is a dangerous effect if undetected
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Thanks for your attention! Questions? Data analysis, Regression and Beyond Stefan Etschberger



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Columnwise standardisation of design matrix X





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Columnwise standardisation of design matrix X

 2 Calculate eigenvalues λ_k und eigenvectors ν_k from X^TX



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- 1 Columnwise standardisation of design matrix X
- (2) Calculate eigenvalues λ_k und eigenvectors ν_k from $\boldsymbol{\chi}^{\mathsf{T}}\boldsymbol{\chi}$
- S Calculate the condition number $\kappa(X)$.



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- Columnwise standardisation of design matrix X
- (2) Calculate eigenvalues λ_k und eigenvectors ν_k from X^TX
- **③** Calculate the condition number $\kappa(X)$.

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- 1 Columnwise standardisation of design matrix X
- 2 Calculate eigenvalues λ_k und eigenvectors ν_k from $\boldsymbol{\chi}^{\mathsf{T}}\boldsymbol{\chi}$
- **③** Calculate the condition number $\kappa(X)$.
- **(5)** Write down all η_j and all π_{jk}

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- **(5)** Write down all η_j and all π_{jk}
- (a) An $\eta_j > 30$ together with at least two $\pi_{jk} > 0.5$ indicates dangerous multicollinearity
- Iliminate one of the causing variables

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- 8 Back to 1.

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Nearly multicollinearity: Nearly linear dependency of the columns of X



Multicollinearity





- Nearly multicollinearity: Nearly linear dependency of the columns of X
- ▶ ⇒ there is a vector $v \neq 0$, such that

 $\nu_1 x_1 + \ldots + \nu_m x_m = X \nu = a \approx 0$

(If not all scalars $v_1 \dots v_m$ are 0)



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Lagrange multipliers:

$$L(\nu, \lambda) = \nu^{\mathsf{T}} X^{\mathsf{T}} X \nu + \lambda (1 - \nu^{\mathsf{T}} \nu)$$







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Derivation results in necessary condition for minimum:

$$X^{\mathsf{T}} X \nu = \lambda \nu$$

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- $X^T X v = \lambda v$ is an eigenvalue problem
- Which Eigenvalue λ minimises |a|?



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Theory 2

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- $X^T X v = \lambda v$ is an eigenvalue problem
- Which Eigenvalue λ minimises |a|?
- Trick: Multiply $X^T X v = \lambda v$ with v^T

$$\Rightarrow \nu^{\mathsf{T}} X^{\mathsf{T}} X \nu = \lambda \nu^{\mathsf{T}} \nu \quad \Leftrightarrow \quad |a|^2 = \lambda \quad \Leftrightarrow \quad |a| = \sqrt{\lambda}$$

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Smallest Eigenvalue λ₁ for Eigenvector ν₁ minimises |a| and shows strongest (nearly-)linear dependency
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- Proportion of largest and smallest eigenvalue:

$$\kappa(X) = \sqrt{\frac{\lambda_{max}}{\lambda_{min}}}$$

is called condition number

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decomposition of condition indices

Zurück

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 $\mathsf{Var}\left(\hat{\beta}_{k}\right) = \sigma^{2} \left(X^{\mathsf{T}} X\right)_{kk}^{-1} = \sigma^{2} \left(\mathsf{V} \Lambda^{-1} \mathsf{V}^{\mathsf{T}}\right)_{kk} = \sigma^{2} \sum_{j=0}^{m} \frac{\nu_{kj}^{2}}{\lambda_{j}}$

With:

 Λ diagonal matrix of eigenvalues λ_1,\ldots and

V as matrix of eigen vectors v_1, \ldots

- Meaning: Small eigenvalue und large component in eigenvector (both hints for multicollinearity) result in large proportion in variance of β.
- Large variance of β: Instable model
- Weight of this variance proportion (Summanden in Formel) divided through full variance: variance decomposition proportion π_{jk}

$$\pi_{j\,k} = \frac{\lambda_j^{-1} \nu_{kj}^2}{\displaystyle\sum_{i=0}^m \lambda_i^{-1} \nu_{ki}^2}$$